

Transcript for Enhanced Online Security From Centreville Bank

Security Features

Every time you access your accounts online... you are protected by a multi-layer security system... designed to identify you in a number of ways. Your login credentials... are one layer. We also look at the device you are using. Whether it's your tablet... computer... or phone. If it's a device we don't recognize... we may ask you to answer a challenge question... to further verify your identity. We also look at geographic indicators. If the access is being requested from a location that's different from those we've observed in the past... we may ask additional questions. Plus... we've included a layer of security. That shows you are connected to a safe server. Simply look for the green bar. It's that simple. This strong... multi-layer approach to security... provides simple, convenient access to your accounts. And a powerful... effective method for protecting against online fraud. If you have any questions about the security of our online services... feel free to contact us.

Secure Log In

Logging in to your accounts using our enhanced multi-layer security... is fast... easy... and secure. The Green Bar lets you know you're in the right place... and our seamless validation confirms your identity by checking your credentials... the device you are using... and the location from which you're logging in. Just use your favorite browser... to visit our website. Then enter your Access ID. And continue. Once submitted... Our multilayer security will then check the device you're using... as well as the location... you're logging in from. If they match your registered profiles... we'll display your password screen. Now, check your browser's address bar. And confirm it's green. This green bar represents our extended validation certificate... a known and trusted way to verify the authenticity of a website. It's green... enter your Password. And Submit... To securely... and confidently... access your account information.

Security Challenge Setup

The first time you log into your accounts... you'll also be asked to choose the questions and responses... that help ensure only you can access your account information. Simply provide your email address. Then select, and answer... your 3 challenge questions. Challenge questions may be used to further verify your identity... in the event that you log in using an device we don't recognize... or an unusual location. Finally, If you'd like us to remember your device... Register it. That's it. The next time you log in... our powerful multilayer security... will recognize you... confirm it's your computer... and check your location. All to provide simple... convenient access to your accounts. And a powerful... effective method for protecting against online fraud.

Using Other Computers

Every time you log in using a new device... or from a new location... our powerful multilayer security... will ask you to further verify your identity... by correctly answering your private challenge question. This is the question you set-up during enrollment. If you'd like us to remember your new device... simply register it. and Submit. Once you've correctly answered your Security Challenge... you can enter your Password. To securely log in.